

VERONICA ESCOBAR
16TH DISTRICT, TEXAS

HOUSE COMMITTEE ON APPROPRIATIONS
SUBCOMMITTEE ON MILITARY CONSTRUCTION,
VETERANS AFFAIRS, AND RELATED AGENCIES
SUBCOMMITTEE ON HOMELAND SECURITY

HOUSE BUDGET COMMITTEE



Congress of the United States
House of Representatives
Washington, DC 20515

WASHINGTON D.C. OFFICE:
2448 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-4831

EL PASO OFFICE:
221 N. KANSAS STREET, SUITE 1500
EL PASO, TX 79901
(915) 541-1400

<http://escobar.house.gov>

NEW DEMOCRAT COALITION
CONGRESSIONAL PROGRESSIVE CAUCUS
CONGRESSIONAL HISPANIC CAUCUS
DEMOCRATIC WOMEN'S CAUCUS

November 20, 2025

Ms. Tammy Hull
Inspector General
USPS Office of Inspector General
1735 N. Lynn St.
Arlington, VA 22209

Dear Inspector General Hull,

I write to express my deep concern regarding prevalent United States Postal Service (USPS) issues in the El Paso region that have been brought to my attention by constituents and postal workers alike. With matters ranging from delayed mail delivery at collection boxes and delayed fleet transition for postal workers, I am respectfully requesting the Office of Inspector General to begin a formal investigation of how Postal Offices in my district are securing collection boxes and mitigating mail delays, an assessment of the current fleet operations, and any other issues that may be found during an investigation.

My office consistently receives USPS casework inquiries, and recently we have seen an uptick in the number of El Pasoans who have not been receiving mail at their designated cluster box for months on end. Through a combination of vandalized cluster box units (CBUs), lack of access to keys, or lost and stolen mail, these individuals have had their lives interrupted because many still rely on USPS to deliver items like medicine, general billing, and more.

Similarly, postal workers in my district shared frustrations about the outdated and non-functioning fleet. This includes a lack of air conditioning in vehicles in a region that can experience multiple 100-degree days during the summer months. Additionally, no timeline has been provided to postal workers for new electric vehicles or infrastructure to support that. The lack of clarity surrounding our local fleet issues raises concerns both for the workplace of our postal workers but also the pace of mail delivery that is reliant on older and unreliable vehicles.

In my ongoing efforts to address these issues, I have been in touch with El Paso Postmaster Cindi J. Tabbot. After a recent meeting with her, I sent a letter to Postmaster Tabbot in which I emphasized my community's needs for answers to casework issues, updates on current and future operations and maintenance, staffing challenges, and infrastructure needs. The time frame for a response has now passed, and my office has yet to receive a response from the Postmaster.

For these reasons, I urge the Office of the Inspector General to begin a formal investigation to seek answers at these post offices:

- Sunrise Post Office (4100 Hercules Ave, El Paso, TX 79904)
- Sandy Creek Post Office (2100 George Dieter Dr, El Paso, TX 79936)
- Coronado Post Office (7383 Remcon Cir, El Paso, TX 79912)
- Northgate El Paso Post Office (5249 Sanders Ave, El Paso, TX 79924)
- Airport Main Office/El Paso Post Office (8401 Boeing Dr, El Paso, TX 79910)
- Downtown El Paso Post Office (219 E Mills Ave, El Paso, TX 79901)
- Five Points Post Office (3011 E Yandell Dr, El Paso, TX 79903)
- Fort Bliss Post Office (1733 Pleasonton Rd, El Paso, TX 79906)
- Mesa Hills Post Office (5981 N Mesa St, El Paso, TX 79902)
- Pebble Hills Post Office (3100 N Yarbrough Dr, El Paso, TX 79925)
- Ranchland Post Office (7314 Gateway Blvd E, El Paso, TX 79915)
- Summit Heights Post Office (4116 Dyer St, El Paso, TX 79930)
- Washington Park Post Office (4400 E Paisano Dr, El Paso, TX 79905)
- Ysleta Post Office (880 N Zaragoza Rd, El Paso, TX, 79907)

El Pasoans deserve high-quality USPS service, and I look forward to working together to do just that. I appreciate your consideration and attention to this urgent matter. Thank you.

Sincerely,

A handwritten signature in black ink, reading "Veronica Escobar". The signature is fluid and cursive, with the first name "Veronica" being more prominent and the last name "Escobar" following in a similar style.

Veronica Escobar
Member of Congress